



## YOUR BAY POINT POST OFFICE

The BPCA did not seek to manage our local post office. We have many other things to address. But...

Unusual circumstances happened at our post office, including money missing, management and personnel issues, and those circumstances got the BPCA involved. The contract for our Post Office is between BPCA and the United States Postal Service. The daily operation and management of the Bay Point postal facility was a subcontract between BPCA and an individual.

That subcontract contained an option for either party to quit the subcontract with 60 days notice. The unusual circumstances mentioned led the board to exercise the 60-day notice. Exercising the 60-day notice allowed Mr. Smithson to step aside willingly, retain a position at the post office, and no longer deal with the issues. BPCA recognizes the years he spent at the Bay Point post office. But those circumstances around several management issues as well as his lack of participation in attending to the daily operations, gave us no choice.

At every meeting with Mr. Smithson there were multiple people in attendance. At no time did anyone tell him that he “did not fit in”, or even make that suggestion. He was offered a position there even after his contract ended. The contract has now concluded, we compensated Mr. Smithson completely in accordance with the contractual agreement. It’s time to move on.

We have completely refurbished the inside of our post office, added shelving and organization for packages. We have added equipment and technology to expedite delivery of mail and packages to the residents. We balance the books EVERY day. We have added new and experienced employees. We have extended daily open time to 4pm. In July we will fully open for two hours on Saturdays providing even better service to the community. We have added new technology for mailing of letters and packages. We have reviewed all hourly wages and adjusted upwards. All employees are provided the same benefits as BPCA employees. These benefits had not been offered in their prior arrangement. The employees, now BPCA employees, no longer have to hold their unfunded paychecks for weeks as was customary practice. There is process, organization, schedules and daily management in place. Everything has been done to ensure a quality operation in which to work, and a pleasant place to retrieve your mail.

It’s all good and will be even better.



Bay Point Community Association

---